



## Comprehensive, Subscription-Based IT Support

# Leverage Predictable, Budgeted, Fully Managed Business Technology

Businesses today rely on technology to remain competitive. Your network, computers, mobile devices, and cloud assets are mission-critical to your operation and profitability.

Our team has designed an IT support plan that provides you with all the security, IT management, maintenance, and operational monitoring your business requires within an easily budgeted, monthly subscription format.

## Full-Stack, Proactive Security

Our fixed-fee program has been designed to allow us the in-depth access and ownership of your IT management needed to provide top-shelf security across your entire organization. Our cybersecurity specialists deliver:

- ▶ Incident response
- ▶ Patching and security updates
- ▶ Endpoint security
- ▶ Mobile device security
- ▶ Email security
- ▶ Secure data backups
- ▶ Enterprise-class antivirus and firewall management

## Reduce the Uncertainty from IT Support and Billing

Our fully managed, subscription-based IT support model provides you with peace of mind and the knowledge that our IT professionals have your back. This proactive service model allows us to spot and remediate potential IT issues before they become big problems to reduce downtime for your business.

## The Features of Our Fixed-Fee IT Support Service

- ▶ **24/7 advanced performance monitoring:** Caring for the health and functionality of your critical network and cloud assets
- ▶ **Scheduled preventative maintenance:** Keeping your servers, PCs, and other vital network devices functioning optimally, improving reliability and security

- ▶ **Network health review and reporting:** Delivering pertinent reports relevant to the ongoing performance of your IT assets
- ▶ **Security and backup management:** Harnessing industry best practices to keep your environment and essential business data secure, protected, and available
- ▶ **Real-time optimization:** Optimizing your network by identifying, reporting, and resolving issues in real time
- ▶ **Remote support:** Supplying access to friendly IT engineers and technicians for network, server, and workstation support

## The Business Benefits of Our Subscription-Based IT Support Service

- ▶ A consistent, monthly IT support expense
- ▶ Mitigation of unplanned downtime risk
- ▶ A single point of contact for all your technology needs
- ▶ An economical technology support solution that can scale with your business
- ▶ Confidence in your cybersecurity management, monitoring, and posture
- ▶ Answers and support for your employees' day-to-day IT questions
- ▶ Proactive IT maintenance to keep your operations up and running

## An IT Support Model That Puts IT Support on YOUR Side of the Table

By partnering with our team for subscription-based IT support, you get an IT support solution aligned with your business and goals.

We both want the same thing—for your IT systems to be secure and efficient.

To accomplish this goal, our team works diligently behind the scenes to provide an optimal IT working environment for you and your staff.

## Need more information?

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