



Comprehensive, Subscription-Based IT Support

Lock Down Your IT Support Expenses and Scale with Confidence

Our IT team works with small to mid-size companies like yours, providing fully managed IT support inside an easily budgeted monthly fixed fee.

One stable monthly payment gives you and your employees access to:

- ▶ **Monitoring and management focused on security:** To optimize and protect your operations
- ▶ **Remote IT support and troubleshooting:** To move to the next level of success and customer satisfaction
- ▶ **Network and device management:** To free you from the IT tasks you'd rather not do

Fixed-Fee Services—Including Executive-Level IT Consulting for Your Continued Success

Within our fixed-fee IT support service, we secure, manage, monitor, and maintain your IT assets at the highest level of industry standards, but that is just the beginning. As your IT partner, we provide executive-level consultative services not available in less comprehensive IT maintenance models.

We address the IT issues you are experiencing while providing the forward-leaning c-suite IT advice you need to continue to scale.



Features of Our Fixed-Fee Services

- ▶ **Security and backup management:** Harnessing industry best practices to keep your environment and essential business data secure, protected, and available
- ▶ **Advanced performance monitoring:** Caring for the health and functionality of your critical network and cloud assets
- ▶ **Scheduled preventative maintenance:** Keeping your servers, PCs, and other vital network devices functioning optimally—improving reliability and security
- ▶ **Network health review and reporting:** Delivering pertinent reports relevant to the ongoing performance of your IT assets
- ▶ **Real-time optimization:** Optimizing your network by identifying, reporting, and resolving issues in real-time
- ▶ **Remote support:** Supplying access to friendly IT engineers and technicians for network, server, and workstation support

Need more information?

Phoenix Limited

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